

Carestream CS Scanner

Doctors with a Carestream CS Scanner can send digital impressions directly to NDX Mallow-Tru through CS Connect or Direct E-mail.

To send a file:

- 1) Complete the intraoral scan and open the patient's case in the DIS software. This software can operate in standalone mode or through Practiceworks.
- 2) Through the file button, in the upper right corner of the patient history window, select *history open* by clicking the *book icon*.
- 3) After highlighting the 3DIO folder, click the *Send to* button located toward the lower right corner of the window. The STL files will now be saved to the desktop.

To submit to NDX Mallow-Tru using CSCONNECT:

- a. After highlighting the appropriate 3DIO File from step 3, click the *CS connect* button. The web portal will open to login screen.
- b. Log into CS Connect.
- c. From the drop down menu, select *NDX Mallow-Tru*.

Note: If this is the first case being sent to NDX Mallow-Tru enter **di-MallowTru@NationalDentex.com** in the email field. NDX Mallow-Tru will appear in the drop-down menu moving forward.

- d. Attach files by clicking *Browse* and selecting the *.dcm file* from the patient's folder; then click *Open*.
- e. Add any pertinent information regarding the case to the comment box.
- f. Accept the terms and conditions by checking the box and click *Submit*.



NDX[®]  Mallow-Tru
YOUR DENTAL LAB PARTNER

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Should you have questions regarding the products, services and/or processes associated with submitting digital files to NDX Mallow-Tru, please contact us directly at **800.444.3685** or **di-MallowTru@NationalDentex.com**.